



Training for Emergency Communications

Sponsored in Partnership by CIT Utah and Utah NENA



February 14, 2019

8:00a – 5:00p

Salt Lake Airport Training and Activity Center
1911 North 2200 West, Salt Lake City, UT.

Register On-Line

www.CIT-Utah.com

CIT Supportive Training for Emergency Communications Personnel

This training is for those who work in emergency communication centers as dispatchers and call takers.

Topics to be covered include:

- Orientation to CIT Concept and Awareness to Mental Health Issues
- Introduction to Clinical States
- Suicide Intervention Skills
- "Hearing Voices" Simulation and Intervention Strategies
- Procedures and Community Resources Considerations
- Verbal De-escalation Techniques
- Scenario Based Training

Although this is not a train-the-trainer model of instruction, all curriculum, materials and PowerPoints will be provided to each attendee so that they may return to their centers to train others.

Space is Limited to 20 Attendees

For further information, please contact:

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